

# Abilene Zoo Rental FAQ

**Q: What isn't allowed in the Zoo?**

**A:** Glass bottles or containers, Alcohol (only for approved after hours events), Balloons, Personal pets (Service animals excluded), Plastic straws (Paper straws provided on request), Pinatas, Bicycles, Skateboards, Roller blades, Scooters. This list is not all inclusive and any items or objects deemed unsafe for the guests or animal collection may be removed.

**Q: Am I able to rent Twiga Terrace at Giraffe Safari?**

**A:** Twiga Terrace is available with After Hours Rentals only. During normal Zoo hours it is open to the public.

**Q: I am a member of the Abilene Zoo. Do I receive my discount on the rental?**

**A:** Yes! Members will receive 10 percent off of the rental amounts (excluding deposits). If your event is during normal Zoo hours, you can use your membership for admission as well.

**Q: Are we allowed to have alcohol during our rental?**

**A:** Only during after hours rentals. A formal letter of request will need to be given at minimum 30 days in advance. During the event, alcohol must be served by a licensed TABC caterer from our list of caterers. Security will be needed for the event in 1 officer per 100 guests. Contact us for full details and requirements.

**Q: How far in advance am I able to put a deposit or pay for a rental?**

**A:** Most rentals can be set up 6 months in advance. The minimum time needed to finish a rental will vary. After Hours may need 14-45 days (depending on type of event), but our other facilities need a minimum of 7-14 days.

**Q: I don't know exactly how many people will be coming to my event. Is it necessary to give that number?**

**A:** Some rooms have a capacity limit and will only accommodate a set number depending on the event. If you do not know the exact amount an approximate number can be supplied to decide which rental option may be best for you.

**Q: Is there a special group rate for admission during our after-hours rental at the Zoo?**

**A:** Indeed! The admission for an after-hours rental is **FREE**. When you rent the zoo after hours, there is no admission needed. All of your guests are allowed to come and go from the zoo courtesy of you during the event.

**Q: How long will it take to receive my deposit after my rental is complete?**

**A:** You can usually expect to see your deposit 2-3 weeks after the date of your rental. If you have not received it, please contact us so we can resolve any delay.

For more information:

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